

BibbEgan Group Limited's (BIBBEGAN) is committed to working within what we consider the core principles of good business practice and as such maintaining the highest standards of honesty, fairness and business decency.

**Customer Relations**

We believe that the basis of developing a good and mutually successful customer relationship is achieved through integrity in all aspects of our business. We commit to consistently meet our contractual obligations in a diligent and professional manner and take every step to ensure that in our commercial activities all facts are honestly represented. No personal inducement whether financial or otherwise will be offered to a customer (beyond reasonably acceptable small tokens and hospitality) which may be implied as a bribe or form of improper transaction to gain unfair advantage. Customer confidentiality will be treated with the same sensitivity as with our own company confidential information.

**Supplier and Contractor Relations**

BIBBEGAN aim to engage in long-term and mutually beneficial relationships with its suppliers and contractors. We recognise that good supplier and contractor performance is essential to achieve our own goals and those of our customers and as such we strive to maintain strong and effective communication.

**Public and Interested Party Relations**

Whilst conducting our operations we will be sensitive and responsive as far as is practically feasible to the views and concerns of interested parties. We aim to minimise inconvenience, disturbance or any disruption directly or indirectly caused by our activities. We will initiate and/or contribute to regular communications with site neighbours and others who may be affected by our operations or their progress.

We will ensure that site operations will be securely managed and not present any hazard to those within the vicinity and visual impact is screened as reasonable circumstances permit. Members of the public will be treated politely and with respect by all our employees, suppliers and contractors.

**Relations with competitors**

We believe our success and growth is enabled through business opportunities gained by honest means and as such we compete fairly against our competitors. We do not seek to damage the reputation or standing of our competitors through unfounded claim, allegation or unfair imputation. Should we co-operate or work jointly with competitors our employees will refrain from divulging any confidential information beyond that necessary in the pursuit of our trading relationship.

**James Bibbey****Managing Director**

for and on behalf of BibbEgan Group Limited and all its subsidiaries.

*January 2024*