

Every member of BibbEgan Group Limited's (BIBBEGAN) is dedicated to the pursuit of quality and excellence in providing our customers with the best service that can be accomplished. We recognise that only by achieving customer satisfaction can we secure the future growth and success of our company.

It is the Policy of BIBBEGAN to provide demolition, remediation, recycling, enabling services, plant hire and related construction, civil engineering, special projects, site supplies and property services which fully comply with customer requirements and conform to standards recognised within the industry as outstanding.

To ensure achievement of this Policy, a Quality Management System is established to meet, and continue to meet, the requirements of BS EN ISO 45001

BibbEgan's quality objectives are:

- Ensure that customer requirements and expectations are fully understood, standards created, and service delivery continually monitored against these standards.
- Consistently meet customer requirements by quality performance and adoption of best practice.
- Provide the right organisation, facilities and resources and employ the right people to ensure the provision of quality services which fulfil the customer requirements effectively and efficiently.
- Continually review and monitor all aspects of operations to identify opportunities for implementing continuing improvement.

Quality management implementation is through the Business Management System which is mandatory in application. However, its success can only be achieved by the participation and commitment of everyone at BibbEgan. All persons working with or for our organisation will receive full support to ensure the Business Management System is understood, implemented, and maintained throughout.

It is our responsibility to ensure the Business Management System functions correctly and its effectiveness is maintained through monitoring, control, audit, and review.

Should you require any further information, please contact us directly.



**James Bibbey**

**Managing Director**

for and on behalf of BibbEgan Group Limited and all its subsidiaries.

*January 2024*